

NTA TEAM

Egor Rozhin

Егор Рожин · Руководитель направления доверия и безопасности

Head of Trust & Safety

Almaty

> *A lead user-verification specialist at inDrive, the international ride-hailing service. Verification is what trust on a marketplace rests on, and NTA faces the same question: is this a real tourist, driver, business owner? Technical degree from Saint Petersburg State University. At NTA he owns verification, moderation and user safety.*

ROLE AT NTA

- Verification: Tourist ID, taxi drivers, business owners and ownership claims
- Moderation: listings, reviews, photos, events, jobs, products
- Anti-fraud together with data: reward farming, fake reviews and bookings
- Complaints and disputes, marketplace rules
- Support for users and businesses

EXPERIENCE → NTA TASKS

WHAT THEY DO	WHERE NTA NEEDS IT
User verification at inDrive	→ **Tourist ID (tourist KYC), checking drivers before they go online**
Driver checks at a ride-hailing service	→ **NTA mobility: admitting taxi drivers, documents, vehicles**
Spotting fraudsters and fake accounts	→ **Anti-fraud: NTC reward farming, fake reviews, bookings**
Document check processes	→ **Listing ownership claims: proving the business is really yours**
Handling user complaints	→ **Moderation, complaints and disputes, marketplace rules**

EXPERIENCE

present

Lead user-verification specialist
inDrive — international ride-hailing service

EDUCATION

Technical degree
Saint Petersburg State University

SKILLS

Verification (KYC) · Anti-fraud · Trust & Safety · Moderation · Document checks · User support